



Coronavirus (COVID-19) Muir Group Update 27.3.2020

The Muir Group , including both E.E.Muir & Sons and Serve-Ag, are now entering a revised phase in the manner in which we conduct business with our clients.

As Agriculture has now been deemed an “Essential Services” industry, all our staff & stores will remain operative with some logistical changes to our services offered. As part of this change, our **Saturday trading will be postponed in this current environment.**

Additionally, to create appropriate perimeters between clients and staff, our gates & shopfronts will be sealed at all branch entry points.

It is now preferable that clients contact your E.E.Muir & Serve-Ag staff via phone, email or text to place orders for “On Property” deliveries. Our people will still take orders & dispatch all your stock requirements. You will be called in advance notifying of farm gate arrival times.

We would appreciate your staff be available to unload these deliveries at drop-off with your machinery due to hygiene reasons & in keeping with appropriate social distancing measures.

If you would still like to call & collect orders from our branches, the Muir Group will also continue to facilitate that. Once again, please contact us in advance so your order can be picked & ready for loading upon arrival. Our clients will be politely asked to remain in your vehicle whilst being loaded.

We trust you understand these new measures are to protect everybody including staff, clients & the wider community as the COVID-19 situation is brought under control.

All the best to our clients and families during this challenging period.

Yours Sincerely,

Stuart Muir

Manager / Director