



Coronavirus (COVID-19) Muir Group Update 11.5.2020

In accordance with recent federal & state announcements, The Muir Group, are now easing the business back into a more open environment across the national branch network.

As of Monday 11th May our gates & shopfront doors will now be open for foot traffic entry. Coupled with this announcement, **Saturday trading will also be re-introduced as of May 16th.**

Whilst the changes represent a more open approach to business operations, it is still desirable that clients continue to contact E.E.Muir & Sons & Serve-Ag staff in advance if collecting goods on premises. Our staff will prioritise those orders and have them picked in readiness for collection where possible.

Along with phasing operations back to this level, we ask our clients to continue following relevant hygiene protocols as instructed by our staff onsite. Appropriate physical distancing measures & counter screens will form part of the health & safety response to this updated trading position.

As a reminder for On Farm deliveries, please have your staff available to unload these drop-offs. Our drivers will call in advance to notify of approximate arrival times. We appreciate your co-operation with this request thus far.

From our business to yours, we extend a message of support and best wishes during this period.

Yours Sincerely,

Stuart Muir

Manager / Director