



Coronavirus (COVID-19) Muir Group Update 06.08.2020

By way of updating our clients, announcements made earlier this week still grant Agricultural Retail Traders and Agricultural Consultants to operate as an essential service provider in Victoria.

The Muir Group, including E.E. Muir & Sons branches in metropolitan Melbourne, will re-enter a revised phase in the manner in which we conduct business with our clients. These sites include Laverton North, Clyde, Monbulk, and Werribee South which will now **operate under Stage 4 Restrictions**.

Stores within Victoria, but outside the Melbourne Metropolitan area, will **operate under Stage 3 Restrictions**. These sites include Trafalgar, Lindenow, Wangaratta, Robinvale, Swan Hill, and Mildura.

Under both "Stage 3" and "Stage 4" guidelines, our stores will have sealed gates and shopfronts to enhance desired perimeters between clients and staff.

If you would like to call and collect orders from our branches, the Muir Group will accommodate that request. Please contact us in advance so your order can be picked and ready for loading upon arrival. Our clients will be politely asked to remain in your vehicle whilst being loaded. **It is also mandatory that a mask be worn to be permitted access onto any Victorian E.E. Muir & Sons site.**

For "On Farm" deliveries we ask our clients to contact your E.E. Muir staff via phone, email or text to place orders. Our field staff will still take orders and dispatch all your stock requirements. You will be called in advance notifying of farm gate arrival times.

We would appreciate your staff be available to unload these deliveries at drop-off with your machinery due to hygiene reasons and in keeping with "Stage 3" and "Stage 4" protocols.

We trust you understand these revised measures are consistent with the wider state government announcements as the ongoing COVID-19 situation is addressed.

All the best to our clients and your families. We again thank you all for working collectively with us during changing circumstances. For further information see our website at **eem.com.au**.

Yours Sincerely,

Stuart Muir

Manager / Director